

MATURITY/ PRE-MATURITY CLOSURE

Tele-Verification Certificate



1. Claim No. _____ Tele-verification date : _____
2. Claim Type : Maturity/ Pre- Maturity Contact No. _____
3. Head Office received date : _____ Submission date at Branch : _____
4. Branch Name : _____ DSCA/ MSP Name : _____
5. Account Holder Name : _____ Ac No. _____
6. Cause of Pre-Maturity : _____

7. TICK THE CORRECT ANSWER

- | | | | |
|---|---|-----------|-----------|
| 1. Nominee Name | : | Correct / | Incorrect |
| 2. Mobile Number | : | Correct / | Incorrect |
| 3. Address | : | Correct / | Incorrect |
| 4. Have you any loan with Lakhimi | : | Yes / | No. |
| 5. Are you a guarantor of any loan with Lakhimi | : | Yes / | No. |
| 6. Are you a Co-Borrower with Lakhimi | : | Yes / | No. |
| 7. Have you any other Ac with Lakhimi | : | Yes / | No. |
| 8. Have you existing account | : | Yes / | No. |
| 9. Bank Ac details | : | correct/ | Incorrect |

8. FEEDBACK (TICK)

- | | | | |
|---|---|-------|-----|
| 1. Are you Satisfied on Lakhimi Real-time Door Step Service ? | : | Yes / | No. |
| 2. Are you Satisfied on collector's daily visit service ? | : | Yes / | No. |
| 3. Are you Satisfied on online collection service ? | : | Yes / | No. |
| 4. Do you maintain hand collection book ? | : | Yes/ | No. |
| 5. Are you Interested for Loan ? | : | Yes / | No. |
| 6. Do you use lakhimipay.com services ? | : | Yes / | No. |
| 7. Do you use lakhimi m-passbook App (LakhimiSR) ? | : | Yes / | No. |

9. FUND TRANSFER REQUEST BANK ACCOUNT DETAILS

1. Account Number : _____
2. IFS Code : _____
3. Bank Name : _____
4. Branch Name : _____
5. Name in Account : _____

10. REJECTED FOR _____

11. APPROVAL FOR _____

This is hereby certified that the maturity/ pre-maturity claim **Tele-Verification** has been done properly and find records as above hereof. On the basis of **correctness/ mismatch** information or documentation refund settlement is finally **Approved/ Rejected**.

(Seal & Signature of the Verifying officer)